

Rental Agreement

Chapter 1 General Provisions

Article 1 (Application of the Terms and Conditions)

- The Company shall lend the vehicle (hereinafter referred to as "rental car") to the Renter in accordance with the provisions of these Terms and Conditions, and the Renter shall rent the vehicle. Any matters not specified in these Terms and Conditions shall be governed by law or general practice.
- The Company may enter into special agreements within the scope of the spirit of these terms and conditions, laws and regulations, and general practice. In the event that special agreements are entered into, the special agreements shall take precedence over the terms and conditions.

Chapter 2 Reservation

Article 2 (Application for Reservation)

- When renting a car, the Renter agrees to the terms and conditions and the separately specified fee schedule, and can apply for a reservation by specifying the vehicle class, rental start date and time, rental location, rental period, return location, driver, whether accessories are required, and other rental conditions (hereinafter referred to as "rental conditions") in advance in a separately specified manner.
- When the Renter applies for a reservation, the Company will, in principle, accept the reservation within the range of rental cars owned by the Company. In this case, the Renter will pay the separately specified reservation application fee, unless otherwise approved by the Company.

Article 3 (Changes to Reservation)

- If the Renter wishes to change the rental conditions under paragraph 1 of the previous article, he/she must obtain the prior consent of the Company.

Article 4 (Cancellation of reservation, etc.)

- The Renter may cancel a reservation by a method separately specified.
- If the Renter does not begin the procedure for concluding the rental car rental contract (hereinafter referred to as the "Rental Contract") one hour or more after the reserved rental start time due to the Renter's convenience, the reservation will be considered canceled.
- In the cases of the previous two paragraphs, the Renter shall pay the Company a

reservation cancellation fee as separately specified, and the Company shall return the reservation application fee already received to the Renter.

- If the reservation is canceled due to the Company's convenience or the Rental Contract is not concluded, the Company shall return the reservation application fee already received.

- If the Rental Contract is not concluded due to reasons beyond the Company's control, such as accidents, theft, non-return, recall, natural disasters, etc., the reservation will be considered canceled. In this case, the Company shall return the reservation application fee already received.

- When making a reservation via our website or email, if we are unable to reply to the reservation confirmation email from the Renter to the address provided by the Renter, or if we are unable to contact the Renter by phone, We may treat the reservation as invalid.

Article 5 (Alternative Rental Car)

- If the Company is unable to lend the Renter a vehicle of the class reserved, the Company may offer to lend a vehicle of a different class from that reserved (hereinafter referred to as the "Alternative Rental Car").

- If the Renter accepts the offer in the previous paragraph, the Company shall lend the Alternative Rental Car under the same rental conditions as at the time of reservation, except for the vehicle class. If the rental fee of the Alternative Rental Car is higher than the rental fee of the reserved vehicle class, the rental fee shall be based on the rental fee of the reserved vehicle class, and if the rental fee is lower than the rental fee of the reserved vehicle class, the rental fee shall be based on the rental fee of the alternative rental car.

- The Renter may refuse the offer to lend an alternative rental car in paragraph 1 and cancel the reservation.

- In the case of the previous paragraph, if the reason for being unable to lend in paragraph 1 is due to reasons attributable to the Company, the reservation shall be treated as canceled in Article 4, paragraph 4, and the Company shall return the reservation application fee already received.

- In the case of paragraph 3, if the reason for being unable to rent the vehicle under paragraph 1 is due to reasons beyond our control, this will be treated as a cancellation of the reservation under Article 4, paragraph 5, and we will refund any reservation deposit already received.

Article 6 (Disclaimer of Liability)

- Except as provided for in Articles 4 and 5, the Company and the Renter shall not make any claims against each other regarding the cancellation of a reservation or non-conclusion of a rental agreement.
- If the Company is unable to rent or provide a rental vehicle due to a natural disaster or other force majeure, the Renter shall not be liable for any damages resulting from this.

Article 7 (Agent Reservations)

- The Renter may make reservations through a travel agency, affiliated company, etc. (hereinafter referred to as the "Agent") that handles reservations on behalf of the Company.
- When making an application under the preceding paragraph, the Renter shall make any changes or cancellations to the Agent that made the application.

Chapter 3 Rental

Article 8 (Conclusion of Rental Contract)

- The Renter shall clearly indicate the rental conditions stipulated in Article 2, Paragraph 1, and the Company shall clearly indicate the rental conditions in accordance with these terms and conditions, the fee schedule, etc., and shall conclude the rental contract. However, this does not include cases where there is no rental car available for rental or where the Renter or the driver falls under any of the items in Article 9, Paragraphs 1 or 2.
- When the Rental Contract is concluded, the Renter shall pay the rental fee stipulated in Article 11, Paragraph 1 to the Company.
- In accordance with the basic notice from the supervisory agency (Note 1), in order to enter the driver's name, address, type of driver's license, and driver's license (Note 2) number in the rental book (original rental slip) and the rental certificate stipulated in Article 14, Paragraph 1, or to attach a copy of the driver's license, the Company will request the Renter to present the driver's license of the driver designated by the Renter (hereinafter referred to as the "Driver") and submit a copy thereof when concluding the rental agreement. In this case, if the Renter is the driver, he/she shall present his/her own driver's license and submit a copy thereof, and if the Renter and the driver are different, he/she shall present the driver's license and submit a copy thereof.

(Note 1) The basic notice from the supervisory agency refers to 2. (10) and (11)

of the Ministry of Land, Infrastructure, Transport and Tourism's Road Transport Bureau Director's Notice "Basic Notice on Rental Cars" (Ji Tabi No. 138, June 13, 1995).

(Note 2) A driver's license refers to a driver's license prescribed in Article 92 of the Road Traffic Act that follows the format prescribed in Form 14, Appendix to Article 19 of the Road Traffic Act Enforcement Regulations. Additionally, an international driver's license or foreign driver's license prescribed in Article 107-2 of the Road Traffic Act are equivalent to a driver's license.

- When entering into a rental agreement, the Company may request the Renter and Driver to present documents that can verify their identity in addition to their driver's license, and may take copies of the documents submitted.

- When entering into a rental agreement, the Company will request notification of mobile phone numbers, etc., to contact the Renter and Driver during the rental period.

- When entering into a rental agreement, the Company may request the Renter to pay by cash or credit card, or specify another payment method.

Article 9 (Refusal to Enter into Rental Contract)

- If the Renter or Driver falls under any of the following items, the Rental Contract cannot be entered into.

- (1) When the Renter or Driver does not present a driver's license required to drive the rental vehicle to be rented.

- (2) When the Renter or Driver is deemed to be under the influence of alcohol.

- (3) When the Renter or Driver is deemed to be showing symptoms of intoxication due to narcotics, stimulants, paint thinner, etc.

- (4) When the Renter or Driver is carrying a child under the age of six even though there is no child seat.

- (5) When the Renter or Driver is deemed to be a member or associate of an organized crime group, an organization related to an organized crime group, or a person who belongs to another antisocial organization.

- If the Renter or Driver falls under any of the following items, the Company may refuse to enter into the Rental Contract.

- (1) When the driver specified at the time of reservation is different from the driver at the time of entering into the Rental Contract.

- (2) When there is a fact of non-payment of rental fees in past rentals.
- (3) When any of the acts listed in Article 17 have occurred in a previous rental.
- (4) When any of the acts listed in Article 18, Paragraph 6 or Article 23, Paragraph 1 occurred in a previous rental (including rentals by other rental car companies).
- (5) When, in a previous rental, automobile insurance was not applied due to a violation of the rental terms and conditions or insurance terms and conditions.
- (6) When the conditions specified separately are not met.
- (7) When, in the course of a contract or transaction with our company, the party demands an unreasonable burden or uses violent acts or language.
- (8) When an act in violation of the terms and conditions and detailed rules has occurred.
 - In the cases of the previous two paragraphs, if a reservation has already been made with the renter, it will be treated as if the reservation has been cancelled, and when the reservation cancellation fee has been paid by the renter, the reservation application fee already received will be returned to the renter.

Article 10 (Conclusion of rental contract, etc.)

- The rental contract will be concluded when the Renter pays the rental fee to the Company and the Company delivers the rental car to the Renter. In this case, the reservation deposit received will be applied to part of the rental fee.
- The delivery in the preceding paragraph will take place at the rental start date and time in accordance with Article 2, Paragraph 1, at the rental location specified in the same paragraph.

Article 11 (Rental Fee)

- The rental fee is the total amount of the following fees, and the Company will clearly indicate the amount or calculation basis of each fee in the fee schedule.
 - (1) Basic fee
 - (2) Collision waiver system
 - (3) Option (accessory) fee
 - (4) Fuel fee
 - (6) Vehicle delivery fee
 - (7) Other fees
- The basic fee shall be the fee that the Company notifies the Director of the Regional Transport Bureau (in Hokkaido, the Director of the Sapporo Transport Bureau of the Hokkaido Transport Bureau, the same applies in Article 14, Paragraph 1 below) at the time of rental of the rental car.

- If the rental fee is revised after making a reservation under Article 2, the rental fee shall be the lower of the fee applied at the time of reservation and the fee at the time of rental.

Article 12 (Changes to Rental Conditions)

- If the Renter wishes to change the rental conditions under Article 8, Paragraph 1 after the conclusion of the Rental Agreement, he/she must obtain the prior consent of the Company.
- If the change to the rental conditions under the preceding paragraph would cause an impediment to the rental business, the Company may not approve the change.

Article 13 (Inspection, Maintenance, and Verification)

- The Company shall conduct the inspections stipulated in Article 48 of the Road Transport Vehicle Act [Periodic Inspection and Maintenance] and rent out the Rental Car after carrying out the necessary maintenance.
- The Company shall conduct the inspections stipulated in Article 47-2 of the Road Transport Vehicle Act [Daily Inspection and Maintenance] and carry out the necessary maintenance.
- The Renter or Driver shall verify that the inspections and maintenance stipulated in the previous two paragraphs have been carried out, that there are no maintenance defects in the Rental Car through an inspection of the exterior of the vehicle and accessories based on a separately stipulated inspection sheet, and that the Rental Car otherwise meets the rental conditions.
- If any maintenance defects are found in the Rental Car through the inspection stipulated in the previous paragraph, the Company shall immediately carry out the necessary maintenance, etc.

Article 14 (Issuance and Carrying of Rental Certificate, etc.)

- When the Company delivers the rental vehicle, the Company shall issue to the Renter or Driver a rental certificate containing the items specified by the Director of the Regional Transport Bureau.
- The Renter or Driver must carry the rental certificate issued in accordance with the preceding paragraph while using the rental vehicle.
- If the Renter or Driver loses the rental certificate, the Renter or Driver must notify the Company immediately.
- When the Renter or Driver returns the rental vehicle, the Renter or Driver must

return the rental certificate to the Company at the same time.

Chapter 4 Use

Article 15 (Renter's Management Responsibility)

· The Renter or Driver shall use and store the Rental Car with the care of a good manager from the time of receiving the Rental Car until returning it to the Company (hereinafter referred to as "during use"), in compliance with laws, regulations, bylaws, instruction manuals, and other usage guidelines provided by the company.

Article 16 (Daily Inspection and Maintenance)

· The Renter or Driver must inspect the Rental Car every day before use as stipulated in Article 47-2 (Daily Inspection and Maintenance) of the Road Transport Vehicle Law and carry out any necessary maintenance.

Article 17 (Prohibited Acts)

- The Renter or Driver shall not engage in the following acts during the period of use.
- (1) Using the Rental Car for automobile transportation business or similar purposes without obtaining the consent of the Company and obtaining permission under the Road Transportation Law.
 - (2) Using the Rental Car for purposes other than those specified, or having anyone other than the driver listed on the rental agreement under Article 8, Paragraph 3 and those who have obtained the consent of the Company drive the Rental Car.
 - (3) Subleasing the Rental Car or using it as collateral or engaging in any other act that infringes on the Company's rights.
 - (4) Forging or altering the vehicle registration plate or vehicle number plate of the Rental Car, or modifying or remodeling the Rental Car or otherwise altering its original state.
 - (5) Using the Rental Car for various tests or competitions, or for towing or pushing other vehicles, without obtaining the consent of the Company.
 - (6) Using the Rental Car in violation of laws, regulations, or public order and morals.
 - (7) Purchasing damage insurance for the Rental Car without obtaining the consent of the Company.
 - (8) Taking the Rental Vehicle outside of Japan.
 - (9) Bringing pets in the Rental Vehicle without our consent.
 - (10) Smoking in the Rental Vehicle, eating, drinking or cooking with a strong smell, using strong-smelling insecticides or air fresheners, or using mosquito coils or other devices that produce smoke.

(11) Entering or driving in places where it may have a negative impact on the vehicle, such as sandy beaches, rough roads or rivers.

(12) Engaging in any other act that violates the rental conditions in Article 8, Paragraph 1.

Article 18 (Measures in Case of Illegal Parking, etc.)

· If the Renter or Driver parks the Rental Car illegally as stipulated in the Road Traffic Act during use, the Renter or Driver shall report to the police station with jurisdiction over the area where the illegal parking occurred and immediately pay the fine for the illegal parking, and bear the various costs associated with the illegal parking, such as towing, storage, and collection (hereinafter referred to as "violation processing").

· When the Company is notified by the police of a parking violation, the Company shall contact the Renter or Driver, promptly move or collect the Rental Car, and instruct them to report to the relevant police station at the end of the rental period or by the time instructed by the Company to process the violation, and the Renter or Driver shall comply with this. In addition, if the Rental Car is moved by the police, the Company may collect the Rental Car from the police at its discretion. - If the car is moved by the police, the rental car will be withdrawn from the police at the discretion of the Company.

It may be removed.

· After giving the instructions in the previous paragraph, the Company shall, at its discretion, confirm the status of the violation processing by means of a traffic violation notice, payment slip, receipt, etc., and if the violation has not been processed, the Company shall give the instructions in the previous paragraph to the Renter or Driver until the violation is processed. The Company shall also request the Renter or Driver to sign a document specified by the Company (hereinafter referred to as the "Acknowledgement Letter") acknowledging the fact of the illegal parking violation and that he/she will appear at a police station, etc. and comply with legal measures as a violator, and the Renter or Driver shall comply with this.

· If the Company deems it necessary, the Company shall provide necessary cooperation to pursue the liability of the Renter or Driver for the illegal parking violation by submitting documents including personal information such as the Acknowledgement Letter and rental certificate to the police, and may take necessary legal measures such as submitting documents such as a letter of explanation and the Acknowledgement Letter as specified in Article 51-4, Paragraph 6 of the Road Traffic Act and rental certificate to the Public Safety Commission and reporting the facts, and the Renter or Driver shall agree to this.

- If the Company receives an order to pay a parking violation fine under Article 51-4, Paragraph 1 of the Road Traffic Act and pays the parking violation fine, or if the Company bears the expenses required to search for the Renter or the Driver, or the expenses required to move, store, retrieve, etc. the vehicle, the Company will bill the Renter or the Driver for the amounts listed below (hereinafter referred to as "Parking Violation Related Expenses"). In this case, the Renter or the Driver shall pay the Parking Violation Related Expenses by the date specified by the Company.

- (1) Amount equivalent to the parking violation fine

- (2) Parking violation penalty fee separately determined by the Company

- (3) Expenses incurred in the search and expenses incurred in moving, storing, collecting, etc. the vehicle.

- In the event that the Renter or Driver is required to pay fines etc. for illegal parking pursuant to the provisions of paragraph 1, and the Renter or Driver does not comply with our instructions to settle the violation pursuant to paragraph 2 or our request to sign a self-acknowledgement form pursuant to paragraph 3, the Company may request from the Renter or Driver a parking violation fine (referred to as the "parking violation fine" in the following paragraph) in an amount separately determined by the Company to be applied to the parking violation fine and parking violation penalty fee stipulated in paragraph 5.

- In the event that the Renter or Driver has paid the amount claimed by the Company pursuant to paragraph 5, and the Renter or Driver later pays the fine for the parking violation or is prosecuted, etc., The order to pay the parking violation fine is revoked and the Company receives a refund of the parking violation fine, the Company shall refund to the Renter or Driver only the amount equivalent to the parking violation fine out of the parking-related expenses already paid. The same applies if the Company receives a parking violation penalty pursuant to paragraph 6.

Chapter 5 Return

Article 19 (Return Responsibility)

- The Renter or Driver shall return the Rental Car to the Company at the designated return location by the end of the rental period.

- If the Renter or Driver violates the provisions of the preceding paragraph, they shall compensate the Company for all damages caused.

- If the Renter or Driver is unable to return the Rental Car within the rental period due to a natural disaster or other force majeure, they shall not be liable for damages incurred by the Company. In this case, the Renter or Driver shall immediately

contact the Company and follow the Company's instructions.

Article 20 (Confirmation at the time of return, etc.)

- The Renter or Driver shall return the Rental Car in the presence of the Company. In this case, the vehicle shall be returned in the same condition as when it was handed over, except for any parts worn out by normal use.
- When returning the Rental Car, the Renter or Driver shall confirm that there are no belongings left behind by the Renter, Driver or passengers, and the Company shall not be responsible for storing any belongings left behind after the return of the Rental Car.

Article 21 (Rental Fee when the Rental Period is Changed)

- When the Renter or the Driver changes the rental period pursuant to Article 12, Paragraph 1, the Renter or the Driver shall pay the rental fee corresponding to the changed rental period.

Article 22 (Return location, etc.)

- If the Renter or Driver changes the designated return location pursuant to Article 12, Paragraph 1, the Renter or Driver shall bear the cost of transportation required due to the change of return location.
- If the Renter or Driver returns the Rental Car to a location other than the designated return location without obtaining the consent of the Company pursuant to Article 12, Paragraph 1, the Renter or Driver shall pay the following penalty for changing the return location.

Penalty for changing the return location = Cost of transportation required due to the change of return location x 250%.

Article 23 (Measures in the event of non-return)

- If the Renter or Driver fails to return the Rental Car to the designated return location despite the expiration of the rental period and fails to comply with the Company's request for return, or if non-return is deemed to have occurred due to reasons such as the Renter's whereabouts being unknown, the Company shall take legal measures, such as filing a criminal complaint.
- If the preceding paragraph applies, the Company shall take necessary measures, including interviewing the Renter or Driver's family, relatives, workplace, and other related parties, and activating the vehicle location information system, in order to confirm the location of the Rental Car.

- If the first paragraph applies, the Renter or Driver shall be liable to compensate the Company for any damages caused pursuant to Article 28, and shall bear the costs incurred in recovering the Rental Car and searching for the Renter or Driver.

Chapter 6: What to do in the event of breakdown, accident or theft

Article 24 (Measures to be taken when a malfunction is discovered)

- If the Renter or Driver discovers any abnormality or malfunction of the Rental Car during use, he/she shall immediately stop driving, contact the Company, and follow the Company's instructions.

- If the abnormality or malfunction of the Rental Car is due to the Renter's willful or negligent act, the Renter shall bear the costs of forwarding and repairing the Rental Car. In addition, if the Rental Car requires repair, the Renter shall bear the fees specified in Appendix ① as part of the business compensation for the repair period, regardless of the degree of damage or the repair period.

Article 25 (Measures in the Event of an Accident)

- If an accident involving the Rental Car occurs during use, the Renter or Driver shall immediately cease driving and take legal measures regardless of the scale of the accident, as well as the following measures.

- (1) Immediately report the circumstances of the accident, etc. to the Company, and follow the Company's instructions.

- (2) If the Rental Car is repaired based on the instructions in the previous paragraph, the repairs shall be carried out at a workshop designated by the Company, unless otherwise approved by the Company.

- (3) Cooperate with the Company and the insurance company contracted by the Company in the investigation of the accident, and submit the necessary documents, etc. without delay.

- (4) When reaching a settlement or other agreement with the other party regarding the accident, obtain the Company's consent in advance.

- In addition to taking the measures in the previous paragraph, the Renter or Driver shall handle and resolve the accident at their own responsibility and expense.

- The Company shall provide advice to the Renter or Driver regarding the handling of the accident and cooperate in its resolution.

Article 26 (Measures to be taken in the event of theft)

· If the rental vehicle is stolen or otherwise damaged during use, the lessee or driver shall take the following measures.

(1) Immediately report the incident to the nearest police.

(2) Immediately report the damage to the Company and follow the Company's instructions.

(3) Cooperate with the Company and the insurance company contracted by the Company in investigating theft or other damage and submit requested documents without delay.

Article 27 (Termination of rental contract due to inability to use)

· If the rental vehicle becomes unusable during use due to breakdown, accident, theft, or other reasons (hereinafter referred to as "breakdown, etc."), the rental contract will be terminated.

· In the case of the preceding paragraph, the lessee or driver shall bear the costs required for picking up and repairing the rental vehicle, and the Company shall not refund the rental fee already received. However, this shall not apply if the breakdown, etc. is due to reasons specified in paragraphs 3 or 5.

· If the breakdown, etc. is due to a defect that existed before the rental, a new rental contract shall be concluded, and the lessee shall be able to receive a replacement rental vehicle from the Company. The conditions for the provision of a replacement rental vehicle shall be governed by Article 5, paragraph 2.

· If the lessee does not receive the replacement rental vehicle under the preceding paragraph, the Company shall refund the full rental fee already received. The same shall apply if the Company is unable to provide a replacement rental vehicle.

· If the breakdown etc. occurs for reasons beyond the fault of either the Renter, the Driver or the Company, the Company shall return to Renter the rental fee already received minus the rental fee corresponding to the period from the start of the rental to the end of the rental agreement.

· Except for the measures set out in this Article, the Renter and the Driver shall not be able to make any claims other than those set out in this Article against the Company for damages arising from the inability to use the Rental Vehicle.

Chapter 7 Compensation and Indemnity

Article 28 (Compensation and Business Compensation)

- If the Renter or Driver causes damage to a third party or the Company during the use of the Rental Car, the Renter or Driver shall compensate for the damage. However, this does not include cases where the damage is due to reasons attributable to the Company.
- Among the damages to the Company under the previous paragraph, damages caused by accidents, theft, breakdowns due to reasons attributable to the Renter or Driver, and damage to the Rental Car that the Company cannot use due to stains or odors, etc. of the Rental Car shall be as set forth in the fee schedule, and the Renter or Driver shall pay for such damages.

Article 29 (Insurance and compensation)

- When the lessee or driver is liable for damages under Article 28, paragraph 1, the following insurance or compensation will be paid according to the non-life insurance contract concluded with the Company for the rental car and the compensation system established by the Company.
 - (1) Personal injury compensation: unlimited per person (excluding the amount under automobile liability insurance)
 - (2) Property damage compensation: unlimited per accident (no deductible)
 - (3) Vehicle compensation: current value per accident (deductible amount: 100,000 yen)
 - (4) Passenger compensation: 50,000,000 yen per person
- In the event of an exemption from liability under the insurance contract or compensation system, the insurance or compensation stipulated in paragraph 1 will not be paid.
- The lessee or driver will be responsible for any damages for which insurance or compensation is not paid and damages that exceed the insurance amount or compensation paid under the provisions of paragraph 1.
- When the Company has paid the damages to be borne by the Renter or Driver, the Renter or Driver shall immediately reimburse the Company for the amount paid by the Company.
- The amount equivalent to the insurance premium for the property insurance contract specified in paragraph 1 and the membership fee for the compensation system specified by the Company are included in the rental fee.

Chapter 8 Termination of the Rental Agreement

Article 30 (Cancellation of Rental Contract)

· If the Renter or Driver violates these terms and conditions during use, or if any of the items in Article 9, Paragraph 1 apply, the Company may cancel the rental contract without any notice or warning and immediately request the return of the rental vehicle. In this case, the Company shall not return the rental fee already received to the Renter.

Article 31 (Cancellation by Consent)

· The Renter may cancel the rental contract even during use, with the consent of the Company and by paying the cancellation fee specified in the following paragraph. In this case, the Company shall return to the Renter the remaining amount, after deducting the rental fee corresponding to the period from rental to return from the rental fee already received.

· When the Renter cancels under the preceding paragraph, the Company shall pay the following cancellation fee to the Company.

Cancellation fee = (basic fee corresponding to the rental contract period) - (basic fee corresponding to the period from rental to return) x 50%.

Chapter 9 Personal Information

Article 32 (Purpose of Use of Personal Information)

· The purposes for which the Company obtains and uses the personal information of the Renter or Driver are as follows:

(1) To carry out the matters required as a condition of the business license, such as preparing a rental certificate at the time of concluding a rental contract, as a business operator licensed under Article 80, Paragraph 1 of the Road Transport Law.

(2) To inform the Renter or Driver of rental cars, as well as the introduction of products handled by the Company and related services, and the holding of various events, campaigns, etc., by sending advertising materials, sending e-mails, etc.

(3) To verify and screen the identity of the applicant or driver for rental when concluding a rental contract.

(4) To conduct questionnaire surveys of the Renter or Driver for the purpose of planning

and developing the products and services handled by the Company or considering measures to improve customer satisfaction.

(5) To statistically compile and analyze personal information and create statistical data that has been processed into a form that does not identify or specify individuals.

· If personal information of the lessee or driver is obtained for purposes not specified in each item of paragraph 1, the purpose of use will be clearly stated in advance.

Article 33 (Consent to use of personal information)

· If any of the following items apply to the Renter or Driver, the Renter or Driver agrees that personal information, including the Renter or Driver's name, date of birth, driver's license number, etc., will be used by the rental car company for screening purposes when concluding a rental contract.

(1) If the Company is ordered to pay a parking violation fine based on Article 51-4, Paragraph 1 of the Road Traffic Act

(2) If the Company is not paid the full amount of parking violation-related expenses stipulated in Article 18, Paragraph 5

(3) If it is deemed that a non-return has occurred as stipulated in Article 23, Paragraph 1.

Chapter 10 Miscellaneous Provisions

Article 34 (Offset)

· If the Company has any monetary obligation to the Renter or the Driver under this Agreement, the Company may offset such obligation at any time against the monetary obligation of the Renter or the Driver to the Company.

Article 35 (Late payment penalty)

· If the Renter or the Driver and the Company fail to fulfill any monetary obligation under this Agreement, they shall pay the other party a late payment penalty at the rate of 10% per annum.

Article 36 (Details)

· The Company may stipulate separate terms and conditions and detailed rules without prior notice, and such detailed rules shall have the same effect as these terms and conditions.

- When the Company revises the terms and conditions and detailed rules and stipulates them separately, the Company shall post them in its sales outlets and include them in brochures, price lists, etc. issued by the Company. The same shall apply when these are changed.

Article 37 (Court of Jurisdiction)

- In the event of a dispute regarding the rights and obligations under these terms and conditions, the summary court with jurisdiction over the location of our head office shall be the court of exclusive jurisdiction, regardless of the amount of the claim.

Supplementary Provisions

These terms and conditions shall come into effect on January 15, 2025.

Camping Lines Hokkaido Co., Ltd.

Rental Car Rental Terms and Conditions Attachment ①

* Chapter 6: Measures to take in the event of breakdown, accident or theft

Article 24: Measures to be taken when a malfunction is discovered

If the abnormality or breakdown of the Rental Car is due to the Renter's intentional or negligent acts, the Renter will bear the costs required for the forwarding and repair of the Rental Car.

In addition, if the rental car requires repairs, regardless of the extent of the damage or the repair period, the customer will be responsible for the fees set out in the following fee table as part of the business compensation for the repair period.

NOC (Non-Operation Charge) / Compensation for vehicle suspension

Car model	Vitz	Hiace	Camper Van
A	50,000	100,000	100,000
B	100,000 + fare	150,000 + fare	150,000 + fare
C	20,000	20,000	20,000

A ⇒ If the vehicle is driven by himself and returned to the designated location

B ⇒ If the vehicle is not self-propelled and is not returned to the designated lo

C ⇒ Compensation for vehicle suspension (business compensation) per day (

Furthermore, the Renter may not claim against the Company for any damages arising from the inability to use the Rental Car.